

CRAIG
Letter of introduction

To whom it may concern

I have recently arrived in Christchurch with reciprocal NZ residency status. I am seeking a position in any industry where I can apply my proven skills and 15+ years experience in the implementation and operation of:

- Business Intelligence (BI) and Data Warehouse (DW) solutions
- Customer Relationship Management (CRM) solutions
- Project Management Office (PMO)

As outlined in my CV, I have held the following positions recently in my career:

- **PMO Manager for Gallagher Bassett Services, Sydney**
Gallagher Bassett is an Australian and New Zealand claims management specialist on behalf of insurers, brokers and government bodies
- **Data Warehouse Manager for Centrebet, Sydney**
Centrebet is an ASX listed Australian and UK based international online betting and gaming company with AU\$800m pa turnover
- **Project Manager for SAS Professional Services, Sydney**
SAS is a global leader in business analytics software and services, and the largest independent vendor in the business intelligence market.

As a result of my professional experience in these roles, I have practical skills in the following areas:

- Project Management - PMI certified Project Manager
- Business analysis
- Technical proficiency in a range of DW, BI and CRM solutions
- Information Systems operations management
- Staff leadership and management

Additional to this, I have prided myself in:

- Partnering with senior business stakeholders
- A "Can do" attitude
- Commercial acumen
- An outside-the-square approach to problem solving
- Continuous professional development

I look forward to an opportunity to meet face to face where we can further discuss my skills and experience.

Yours sincerely,

Craig