

David

For further information please contact Jude – Employment Co-ordinator

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Profile

Innovative • Passionate • Professional • Reliable • Motivated • Practical

David is energetic and positive analyst who has over fourteen years experience in the ICT industry in a variety of roles including business analysis, systems analysis, development, system testing and support. Excellent organisational and leadership skills together with a sound appreciation of the need for open communication and team work. Has analysed business issues which were then resolved by applying ICT solutions using various tools and methodologies implemented on a variety of platforms. David has demonstrated technical ability combined with an appreciation of business requirements.

Core Skills

- Complete knowledge of System Development Life Cycle
- Requirements gathering
- Stakeholder management:
 - Goal setting
 - Agreement of deliverables
 - Management of stakeholder expectations
- Business and Systems Analysis
- Project Planning and Scheduling
- Change Control Management
- Project Risk and Scope
- Data Migration and Conversions
- Coordinating Testing including UAT, regression and integration
- Go Live Management
- Training Workshops
- Interfaces and Reconciliations
- ITIL Aware

Career Summary

Tata Consultancy Services - Application Consultant	2008 – 2009
Asia's largest provider of information technology and business process outsourcing services	
Capgemini - Application Consultant	1998 – 2008
One of the world's largest information technology, transformation and management consulting, outsourcing and professional services companies.	
British Steel - Systems Analyst	1996 – 1998
A major British steel producer (now Corus)	
Focus Business Systems - Analyst Developer	1994 – 1996
An entrepreneurial startup which supplied broadcast management systems to a world wide market.	

Education

- University of Plymouth B Sc.(Hons) Computing & Informatics

Engagements

- Oct 2008 to Feb 2009 **Tata Consultancy Services – Corus Packaging Plus – Stock Location Project
Solution Architect / Application Consultant**
- Developing and planning the solution strategy and business plan to support the growth of the project.
 - Liaising the client's Continuous Improvement Coaches to implement a plant wide Kan-ban solution via a new IBM Mainframe / SQL Server Architecture.
 - Supporting the client with the design solution to run on the new stock locating hand held terminals.
 - Delivered both the Systems Requirements and Functional Specifications that detailed the scope of the work to be completed by the build team.
 - Responsible for coordinating the technical delivery through an offshore Development Team.
 - Project delivered by the PRINCE2 methodology
- Aug 2008 to Oct 2008 **Tata Consultancy Services – Corus Packaging Plus – Yield Improvement Project
Application Consultant / Subject Matter Expert**
- Responsible for the transformation of the clients requirements into a set of architecture and design documents that was used by the rest of the build team to create the solution.
 - Stakeholder management:
 - Goal setting
 - Agreement of deliverables
 - Management of stakeholder expectations
 - Testing Authority
 - Deployment lead
 - Training client staff
 - Project delivered by the PRINCE2 methodology
- Mar 1998 to Jul 2008 **Capgemini - Corus Packaging Plus
Application Consultant / Subject Matter Expert – Team Leader**
- Responsible for design, build and implementation of enhancements for the Commercial ordering, Production Planning, Scheduling, Supply Chain Management and Manufacturing Execution Systems.
 - Developed and implemented Level 2 process control interfaces.
 - Responsible for resolving escalation any application incident calls. Maintaining the application change workload plan.
 - Coordinating and supervising offshore resources ensuring that they meet the required development standards and to the required time scales.
- Capgemini - Corus Strip Products
Application Consultant / Subject Matter Expert**
- Lead Analyst/Developer on a project to handle customer returns and part returns to the business. This included interfaces to all Supply Chain Management and financial systems.
- Capgemini - Corus Strip Products
Senior Application Developer**
- Lead Analyst / Developer on a high profile Internet based excess / frustrated stock selling system for an international steel producer.

**Capgemini - Corus Packaging Plus
Senior Application Developer**

- Designed and Implemented a stock allocation system for an international tinplate producer.

**Capgemini – Corus Strip Products
Systems Analyst**

- Designed and implemented Euro currency modifications for high profile order entry system.
- 100% successful.

Mar 1996 to Feb 1998

**British Steel - Strip Products
Systems Analyst**

- Re-designed and re-developed a system for an international steel producer, which permitted customers to view and purchase surplus and frustrated stock.

**British Steel - Strip Products
Systems Analyst**

- Responsible for the general support and development of an order entry system for an international steel producer.
- Root cause analysis of operational problems to prevent recurrence.

Mar 1994 to Feb 1996

**Focus Business Systems - Race Tech
Analyst/Developer**

- An Analyst/Developer in a team, which designed, built and implemented a facilities management system for a sport-broadcasting organisation.

**Focus Business Systems – McDonnell Information Systems Group PLC
Technical Consultant**

- Seconded to a multinational I.T organisation as a Technical Consultant to work on a Health Authority Pension System.

**Focus Business Systems – British Broadcasting Corporation
Analyst / Programmer**

- An Analyst/Developer in a team which implemented an invoicing system for artists and contractors for an international broadcasting organisation.

**Focus Business Systems – BRS
Junior Programmer**

- Designed and developed a substantial data archiving system for a national fleet rental organisation.

Professional

Application Development: Program Specification	Master
Business Process Management Tool: EARS	Master
Application Analysis: Analysis and Design	Experienced
Application Analysis: Business Analysis	Experienced
Application Analysis: Functional & Testing Requirements	Experienced
Application Analysis: System Analysis	Experienced
Application Development	Experienced
Application Implementation: User /Training Support	Experienced
Application Testing: User Acceptance Testing	Experienced
Application Testing: Link Testing	Experienced
Application Testing: Unit Testing	Experienced
Application Testing: Regression Testing	Experienced
Application Testing: System Testing	Experienced

Application Design Tool: Design/1	Proficient
Application Implementation User Documentation	Proficient
Application Integration: Systems Integration	Proficient
Business: Report Writing	Proficient
Delivery Management Method: QMS	Proficient
Network Protocol: File Transfer Protocol (FTP)	Progressing
Delivery Management Method: PRINCE2	Progressing
Application Analysis Method: SSADM (VSF)	Baseline

Technology

Programming Language: SAG Natural	Master
Programming Tool: Construct Programming	Master
Database: SAG ADBAS Database	Experienced
System Utility: MVS JCL	Experienced
Programming Language: JCL	Experienced
Programming Language: Pro IV	Experienced
Programming Language: SQL	Experienced
Database: IBM DB2 Universal Database	Proficient
Print Management: Advanced Function Printing (AFP)	Proficient
Programming Language: MANTIS	Progressing
Programming Language: Modula2	Progressing
Operating System: SCO Unix	Baseline
System Utility: UNIX Shell Script	Baseline
Programming Language: HTML	Baseline
Programming Language: SMALLTALK	Baseline

Interests

- Surf Lifesaving
- Cycling
- Sailing
- Skiing

References

Available on request.